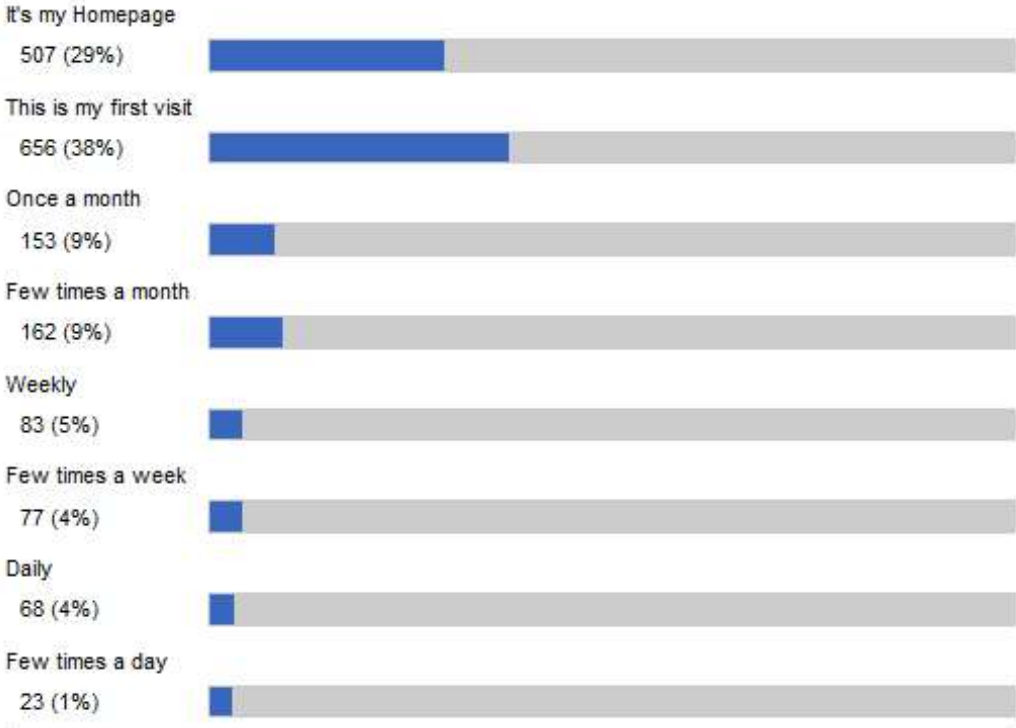


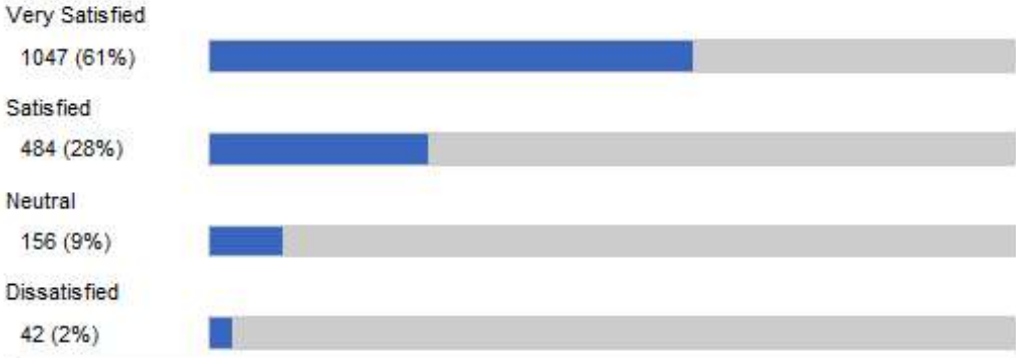
GCAA Website Survey

1. How often do you visit our Web site?



Total: 1729

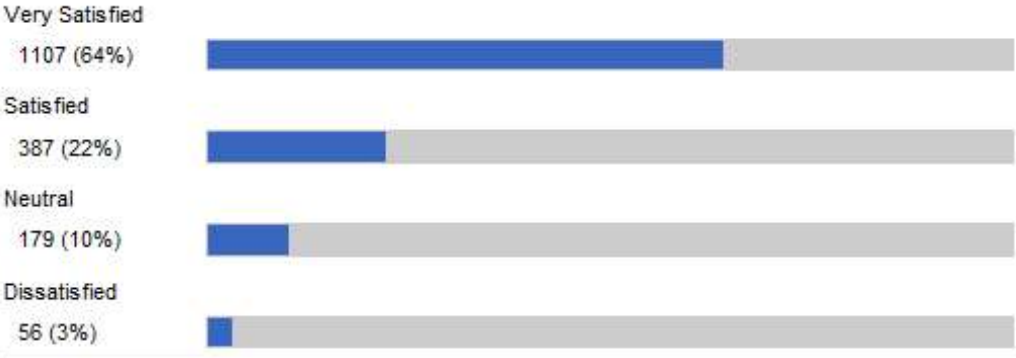
2. How do you rate "Ease of Navigation" on our web site?



Total: 1729

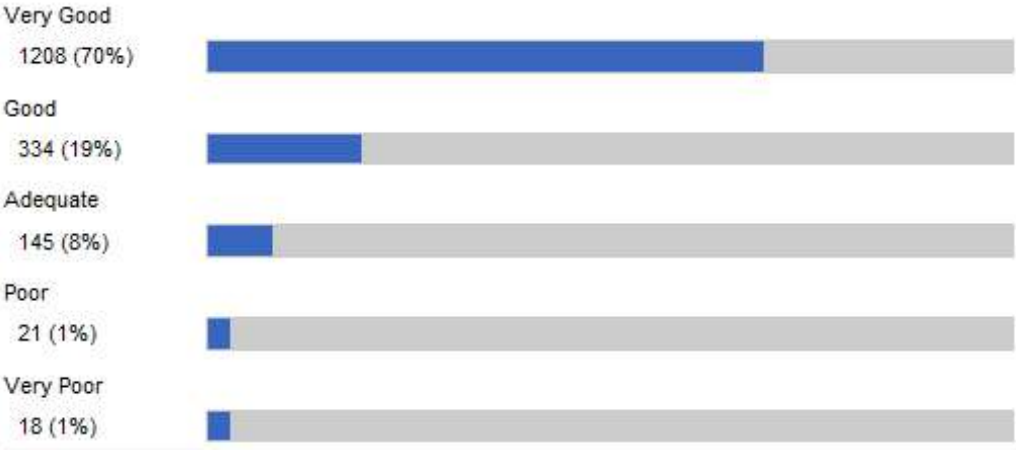
GCAA Website Survey

3. How do you rate "Ease of Finding Information" on our web site?



Total: 1729

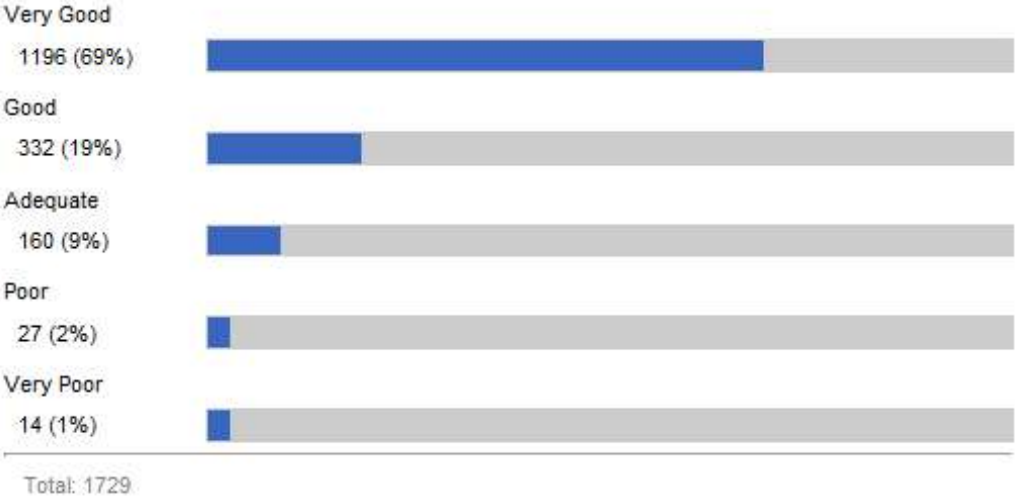
4. How did you find the Logical layout of the web site (Overall appearance)?



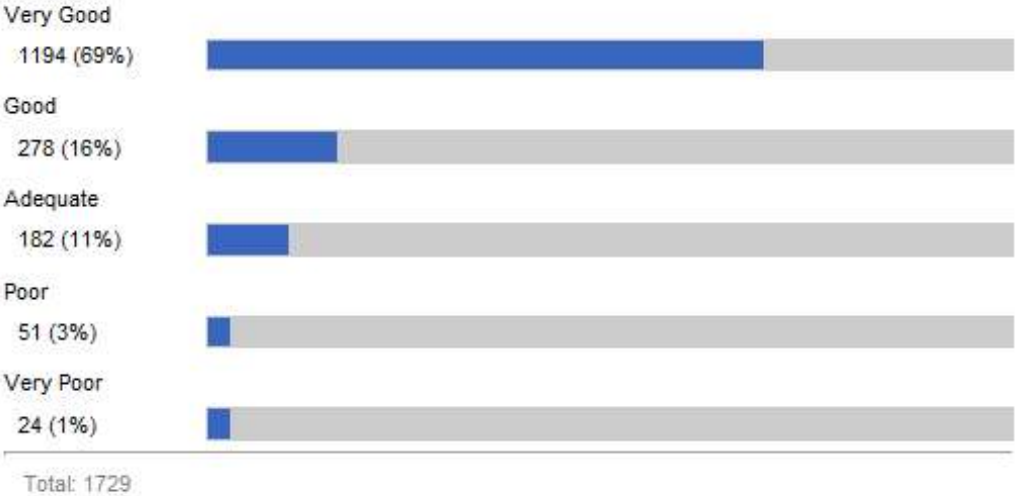
Total: 1726

GCAA Website Survey

5. How do you rate "Ease of understanding services / procedures" on our web site?

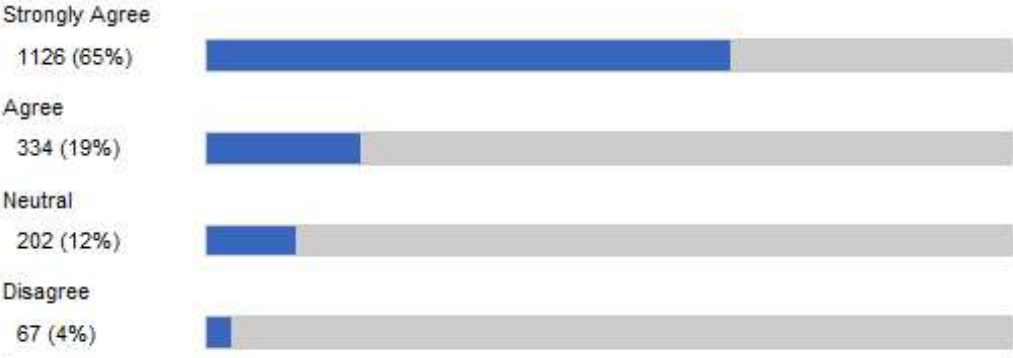


6. How easy was it to obtain customer services via the web site?



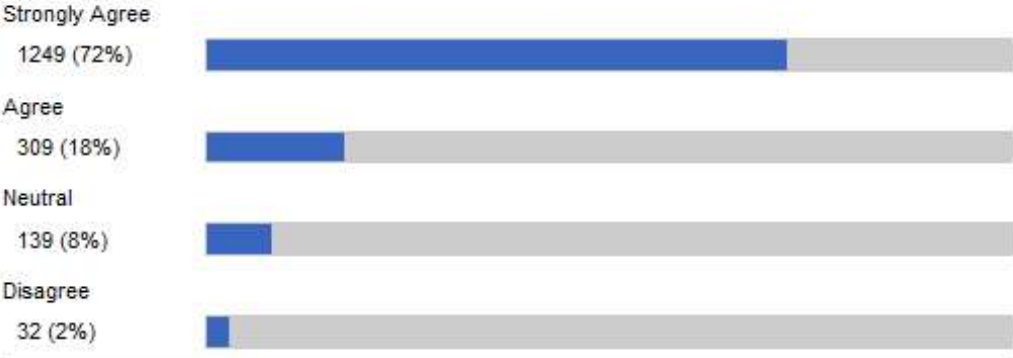
GCAA Website Survey

7. Did our Web site exceed your expectations in terms of Information published?



Total: 1729

8. Would you definitely recommend our Web site to others?



Total: 1729